

## Privacy Policy

Your privacy is important to us, and Mpiric solution is committed to protecting your privacy whilst providing a personalized and valuable service. Here at Mpiric, we are committed to safeguarding your data while rendering our professional services. This privacy policy governs our data collection, processing, and usage practices. It is designed to allow the data subject (“you”) to make an informed choice regarding use, access, and correction of your personal information. If you have any concerns regarding your personal information or any queries about these practices, please contact us by e-mail or mail.

### Personal data that we collect

We collect your personal information such as full name, address, job title, company information, e-mail addresses, telephone numbers, identification details, and referral source.

### How We Use your personal Data

We use the collected information in compliance with our privacy policy. We will never disclose your personal information to any third party without your explicit consent. In addition to the uses identified elsewhere in the privacy policy, we may use your personal information to (a) assist you with service, partnership, or employment request; (b) send you information that we think may interest you by post, email, or other means; (c) send you marketing communications relating to our business (including any profiling we engage in that is related to such direct marketing); (d) respond to each one of your enquiry, question, or concern; or (e) perform analytics and create a database to improve your browsing experience and enhance the effective functionality of our services.

### Testimonials & Public Forums

On our webpage, we post customer testimonials/comments/reviews that may contain personal information. Prior to posting the testimonial, we obtain the customer’s consent to post their name along with their testimonial.

### Responsibility with You

When you share your personal information with us, you have the lawful right to submit the personal information and agree that you will not submit any information unless you are legally entitled to do so and that such personal information is true, complete, and accurate. You shall not

use false email address or other identifying information to impersonate any person or entity, or otherwise mislead as to the origin of any content. Any improper collection or misuse of personal information is in violation of this privacy policy and of the applicable terms and conditions of use. You agree not to misuse any personal information available on our Site or to gather it or use robots or other automated scripts, codes, or functionalities to do so. We may immediately suspend or terminate your access to our Site without notice if we become aware that you are in breach of applicable terms and conditions of use or of this privacy policy.

### Amendments to Privacy Policy

We update our privacy policy regularly to keep up with changing legislation and best practices. If we make any material changes, we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on our website prior to the change becoming effective. Provided that we will not notify you if we amend the policy to make addition, deletions, or modifications to the list of cookies from time to time, to keep the list of cookies current and accurate. Your continued use of these websites or service(s) following the posting of any amendment, modification, or change to this policy shall constitute your acceptance of the amendments to this policy. You can choose to discontinue use of the websites or service(s) if you do not accept the terms of this policy or any amendments to this policy.

### Legal Disclosure

We reserve the right to disclose your personal data as required by applicable/existing law in response to lawful queries by public authorities or law enforcement requirements and when we believe that disclosure is necessary to protect our rights and/or to comply with judicial proceeding, court order, or other legal process.